

Annex 2.1.6 to D7.3

Satisfaction Questionnaire

WP 7

Task 7.3

D7.3

Version 2.0
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1 Introduction and aims

The satisfaction questionnaire aims to provide information on the entire process of HBM4EU project according to the satisfaction level of the participants, in order to find out potential limitations, as well as to improve the development of this and similar biomonitoring studies.

Since it is a brief and easy to complete questionnaire, a link will be given to the participants after the interview to invite them to fill out this questionnaire online.

2 Satisfaction questionnaire

Dear participant:

Thank you for your time and efforts to participate in our study. We would be interested to hear your opinion on the entire process involving your participation in this study. We would appreciate very much your comments and answers to this brief questionnaire regarding your participation. Thank you for sharing your valuable information with us. Provided feedback will help us to improve this and similar studies in future.

		1-Completely disagree					10- Completely agree					
	Please, mark in the chosen box your satisfaction level regarding the following items:	1	2	3	4	5	6	7	8	9	10	N/A
Previous information on the study and invitation to participate												
1.	The personal treatment received when you were first approached to participate in the study was appropriate											
2.	The information you received about the purpose and objectives of this study was clear and sufficient											
3.	All questions and doubts concerning your participation in the study were answered correctly											
4.	The information on what was required from you to participate in the study (e.g. type and volume of biological samples, instructions for self-collection of biological samples, fulfilment of questionnaires etc.) was precise and understandable											
5.	You were offered flexible hours to facilitate your participation in this study (e.g. you were contacted to make an appointment sufficiently in advance, hours were adaptable to your needs or agenda, flexibility to change the appointment due to unforeseen circumstances etc.)											
Staff												
6.	The timeliness of your appointment was respected from the staff											
7.	The professional skills and courtesy of the staff during the collection of biological samples was satisfactory											
8.	The professional skills and courtesy of the staff during the administration of questionnaires was satisfactory											
Questionnaires and sample collection												
9.	The terminology used in the questionnaires, as well as the meaning of what was asked, were easy to understand											
10.	You felt comfortable to answer the questions included in the questionnaires											

		1-Completely disagree 10- Completely								pletely a	gree		
	Please, mark in the chossatisfaction level regarding items:		our 1		3	4	5	6	7	8	9	10	N/A
11.	You felt comfortable to pr sample	ovide the u	rine										
12.	You felt comfortable to prosample	ovide the blo	ood										
Accesses and facilities													
13.	In general, you found eas access to the meeting polyhospital) for the collection samples (e.g. satisfactory (public/private), adapted identified area for the study	pint (e.g. cli on of biolog transportat accesses, ea	nic, ical ion										
14. How do you consider the time you spent on this study? Insufficient													
16. Would you again take part in a similar study? No Yes Yes, if some improvements are included (please, specify in question 18) Don't know													
17. Would you recommend your family members or friends to participate in this study? No Yes Yes, if some improvements are included (please, specify in question 18) Don't know													
18. Is there anything we could have done better?													
19. Overall, rate (1-low, 10-high) your satisfaction level after your participation in this study													
1	2 3	4	5	6		7			8	!	9	1	0
20. What else would you like to tell us about this study?													